

Housing, Health and Adult Social Care
Kensington Town Hall, Hornton Street, Kensington, London, W8 7NX

Town Clerk and Executive Director of Finance
Mr Nicholas Holgate

Director of Housing
Laura Johnson



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

19th August 2013

Dear Resident

The Council has recently carried out a Five Year review of the Modular Management Agreement it has with the Lancaster West Estate Management Board. The outcome of the review was sent to the Board Members on 13 June 2013. The findings of the review showed that the governance arrangements of the EMB are not in accordance with the constitution; there are concerns that the meetings are not being attended by a sufficient number of members to make decisions and as such, decisions and necessary governance procedures are being taken outside of the constitutional rules. In accordance with the Modular Management Agreement the Council has requested that the Board take action to remedy this situation and were instructed to follow an Improvement Plan.

The plan has not been followed as advised and the Council is now in a position where it is no longer tenable to allow the situation to continue. The Council is in discussion with members to explain the next steps which include the serving of a Supervision Notice.

As housing management services are being delivered by the Kensington and Chelsea Tenant Management Organisation there should be no change in the day to day housing management service, but there will be more communication by the Council with EMB members in order to support the EMB at this difficult time.

The EMB is working towards holding a Special General meeting at which it will elect new board members and the Board can become fully operational again. It is hoped that residents will support this meeting and become involved. The current board members will be writing to you separately to provide you with details of the forthcoming SGM.

Yours sincerely

Laura Johnson
Director