

# Lancaster West News

## Welcome from the Chair

Firstly, I would like to wish you all a belated Happy New Year !

Following the recent governance difficulties encountered by the Estate Management Board (EMB) the Council took the step of supporting the EMB by appointing an external Chair.



I took on the role of interim chair in July of this year and will continue until March 2010.

I will work with the EMB to improve services and develop and assess options for the future management of the estate.

Since being appointed, I have been working closely with the Board and the staff to fully understand the issues on the estate. We are making progress on the changes necessary to ensure the estate is run effectively, and more importantly, that residents see an improvement in services. There is however a lot to be done and I and the Board are committed to bringing improved services to residents.

The mural painted by children from the estate and surrounding area has given the area a real boost, however, there is still a lot more to do.

We are in regular contact with the Tenant Management Organisation and the Council to ensure that we all work together to make the Estate a great place to live.

**Arvinda Gohil, Interim Chair**